



SOLID BRASS

Lifetime Warranty

LETTERS AND SIGNS.COM

816.800.9444



info@lettersandsigns.com



11447 Strang Line Rd. Lenexa, KS 66215



Lifetime Warranty

LettersandSigns.com guarantees our Solid Brass for Life. That means that should a product fade, break or contain any defect, we will refinish or replace the defective materials at no cost to you, as long as the product is installed in its original location.

Solid Brass Letters from LettersandSigns.com are designed to last a lifetime. We test all our materials and finishes, refine our coating technology, and deliver a product that we know will last much longer than the life of any other product you may install. From experience in the field and from our test lab results, we know that our Solid Brass Letters will last in excess of 10 years without any noticeable degradation in appearance. We also know, from many installations around the world, that Solid Brass Letters last much longer than that (especially with routine cleaning and maintenance). Please note that our guarantee applies to defective material only, as described in our warranty statement below. All LettersandSigns products are not guaranteed to cover any damage caused by natural disasters, accidents, theft, or vandalism.

Any dimensional product used outside will get dirty. Varied climatic and industrial conditions may impact your letter finish. Therefore, regular basic cleaning is recommended using mild soap and water.

This Important Notice of Purchaser Applies to all LETTERSANDSIGNS.COM Products

The following warranty is in lieu of all warranties expresses or implied, Seller and Manufacturer disclaims any warranty of merchant-ability or of fitness for a particular purpose and manufacturer/sellers only obligation shall be to replace such quantity of the product proved to be defective. Neither seller nor manufacturer shall be liable for any injury, loss or damage, direct or consequential, arising out of the use of or the inability to use the product. Before using, user shall determine the suitability of the product for his or her intended use and user assumes all risk and liability whatsoever in connection therewith. The foregoing may not be altered except by an agreement signed by officers of seller and manufacturer.



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Replacing Defective Products: In order to maintain respective warranty, all defective products must still be installed in their original install location and replaced using the same types and brands used to manufacture the original sign. These are only available through LettersandSigns.com or the manufacturer. Contact LettersandSigns.com Customer Service for more details.

Freight/Common Carrier Damages: Please contact LettersandSigns.com immediately for joint effort to resolve any problems with freight or shipping damages. Save all products and packaging received; without this we cannot assist you in filing claims. If there are damages, you must not use the product until damages have been inspected by the Freight or Shipping Company. LettersandSigns.com will not be liable for damages resulting from shipping.

Parts and Products: All hardware and parts used to manufacture LettersandSigns.com products are warrantied to the extent of their respective manufacturer factory warranties. Labor costs arising from these defective parts is not covered under the LettersandSigns.com warranty

Manufacturer/Sellers: Only obligation shall be to replace such quantity of product proved to be defective. LettersandSigns.com shall not be liable for any injury, loss or damage arising out of the use, misuse, or the inability to use the product. Before using, customer shall determine the suitability of the product for his or her intended use; customer assumes all risk and liability whatsoever in connection therewith.

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